Table of Contents

THIS GUIDE PROVIDES ASSISTANCE WITH THE INSTALLATION OF COMMUNICATION PORTS AND DEVICE DRIVERS FOR GLOBALSTAR SATELLITE PHONES AND EQUIPMENT.
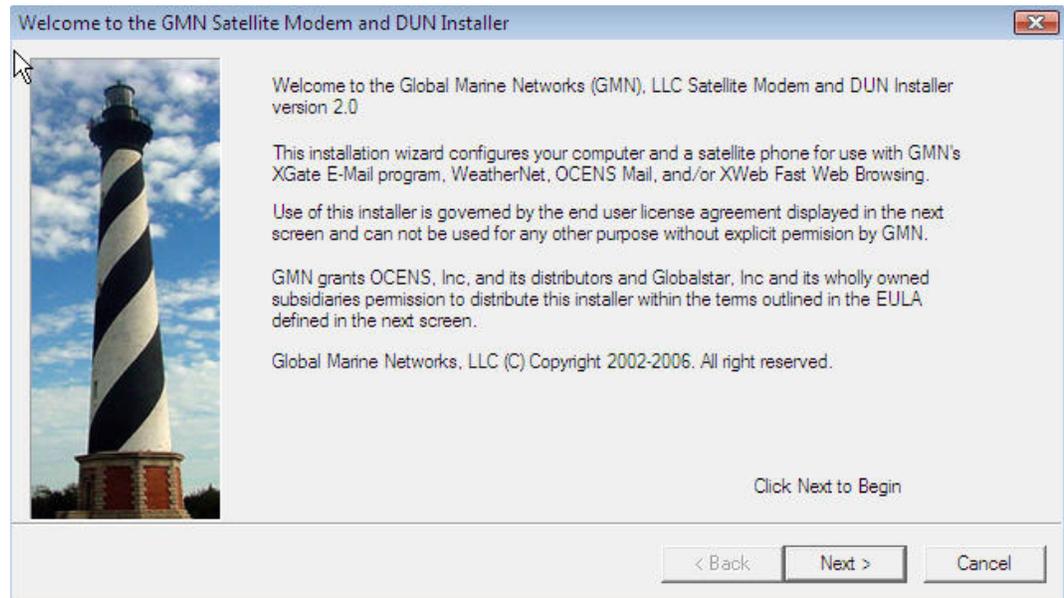
Windows XP/2000

GSP-1700 for Windows XP/2000

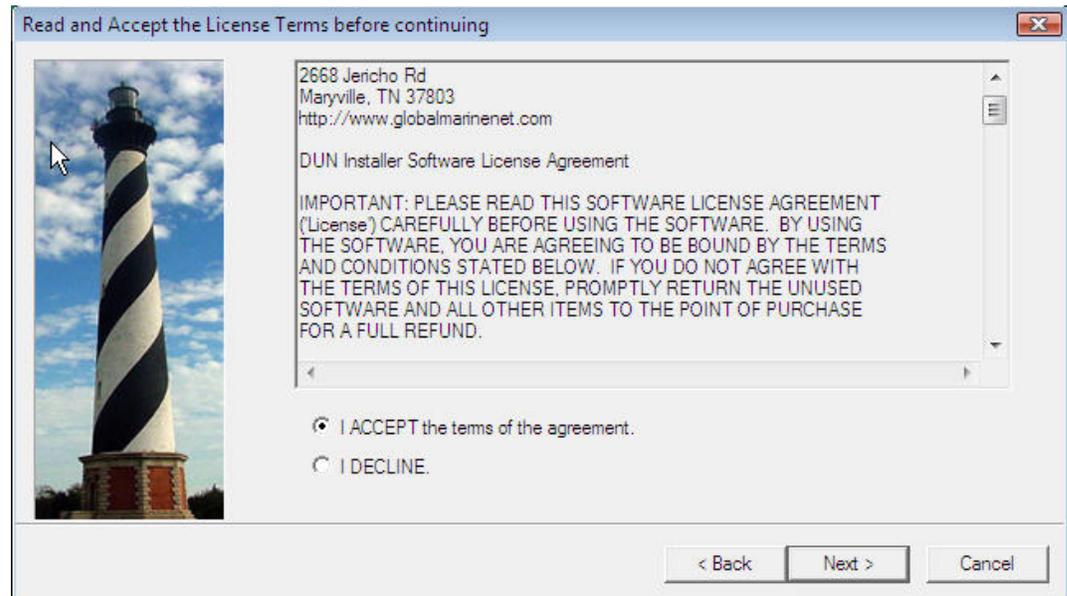### Creating a Communications Port for your GSP-1700

- Download and launch the program, Installer.exe, on your computer

NOTE: IF YOU ARE ENTERING THESE INSTRUCTIONS VIA THE 'SATELLITE HELP' BUTTON ON THE QUICK INSTALL PAGE OF THE Installer PROGRAM, CLICK HERE
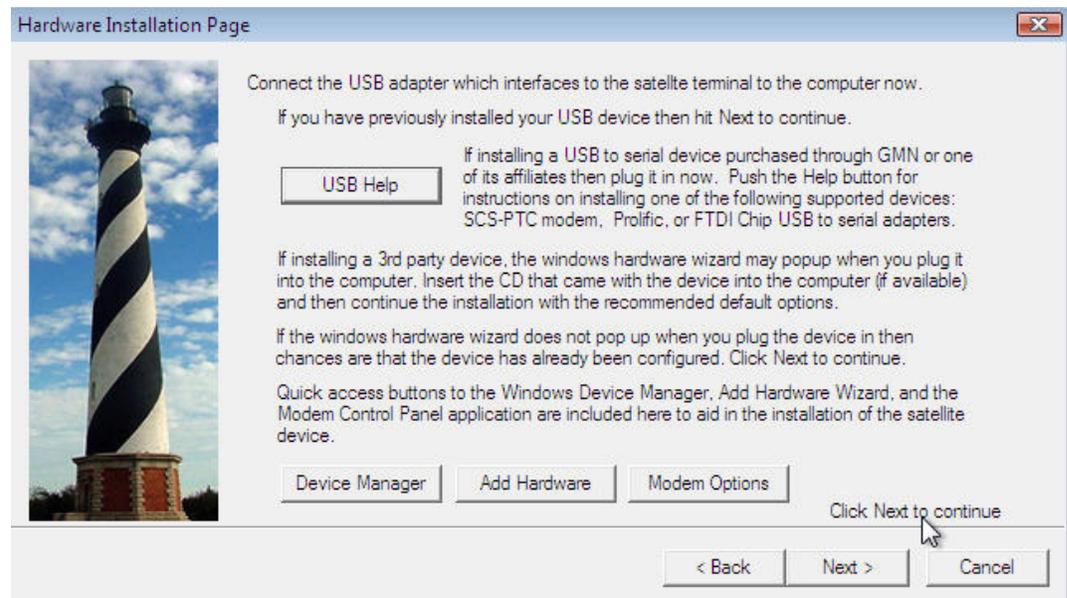
- Click 'Next' to begin your driver install

Welcome to the GMN Satellite Modem and DUN Installer

Welcome to the Global Marine Networks (GMN), LLC Satellite Modem and DUN Installer version 2.0

This installation wizard configures your computer and a satellite phone for use with GMN's XGate E-Mail program, WeatherNet, OCENS Mail, and/or XWeb Fast Web Browsing.

Use of this installer is governed by the end user license agreement displayed in the next screen and can not be used for any other purpose without explicit permission by GMN.

GMN grants OCENS, Inc, and its distributors and Globalstar, Inc and its wholly owned subsidiaries permission to distribute this installer within the terms outlined in the EULA defined in the next screen.

Global Marine Networks, LLC (C) Copyright 2002-2006. All right reserved.

Click Next to Begin

< Back   Next >   Cancel

- Accept the software license to continue the install

- Click 'Next' on the USB adapter screen (not necessary for install of GSP-1700).

- Connect your GSP-1700 to your computer.

NOTE: If ever you have previously connected your GSP-1700 to your computer and were NOT successful in creating a comm port for it, be sure on this attempt to <u>connect the GSP-1700 to a USB port that is different from that to which it was connected on your first attempt</u>. If you cannot do so, please contact Globalstar Customer Care at 1-877-452-5782.

- Upon connecting your GSP-1700 to your computer, the Windows Add New Hardware Wizard will appear.

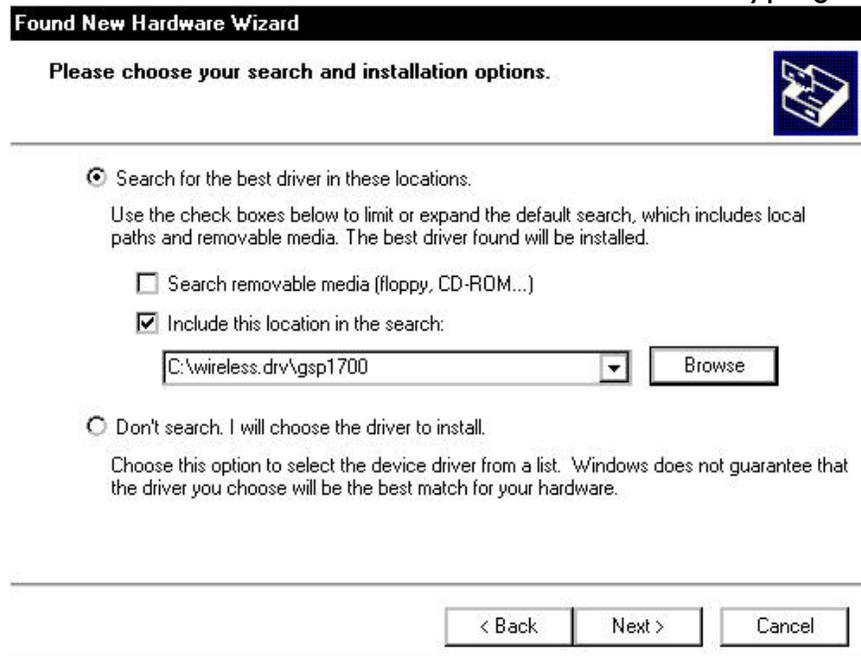- Select '<u>No, not this time</u>' and click Next.

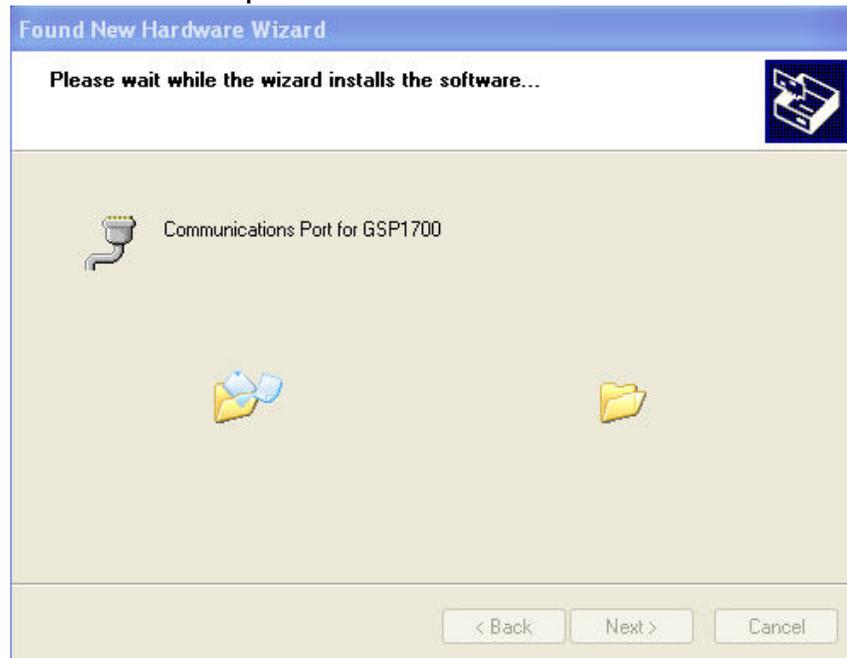- Select 'Install from a list or specific location (Advanced)' and click Next.

- Check the selection, 'Include this location in the search:' and type

c:\wireless.drv\gsp1700

in the Browse box. Click the Browse button after typing this location.

• Windows will begin searching for instructions it needs to create a communications port for the GSP-1700.

• After a period of time it will post a warning regarding Windows Logo certification.

Select 'Continue Anyway'.

• Select Finish on the next screen to complete the creation of a communications port for your GSP-1700.

- Click on 'Installing Drivers and Dial-Up Networking for your GSP-1700' within this Help file to complete your phone installation.

Installing XP/2000 Drivers and DUN for your GSP-1700

- If you have not done so yet, create a communications port for your GSP-1700 on your computer. CLICK HERE for instructions and assistance with creating this comm port.

- Verify your GSP-1700 is powered on and connected to your computer. Click 'Next'.
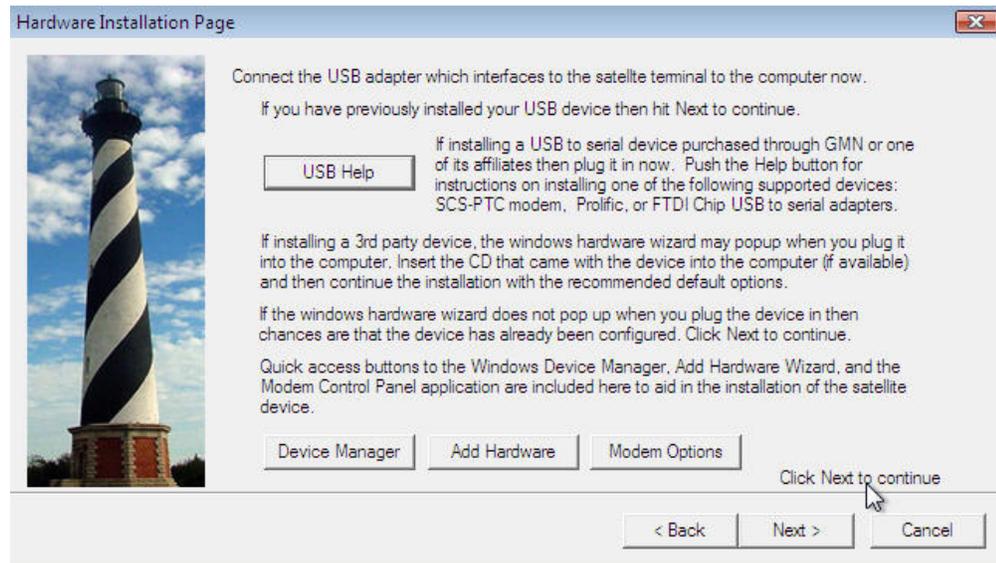
- Select the QUICK INSTALL button.
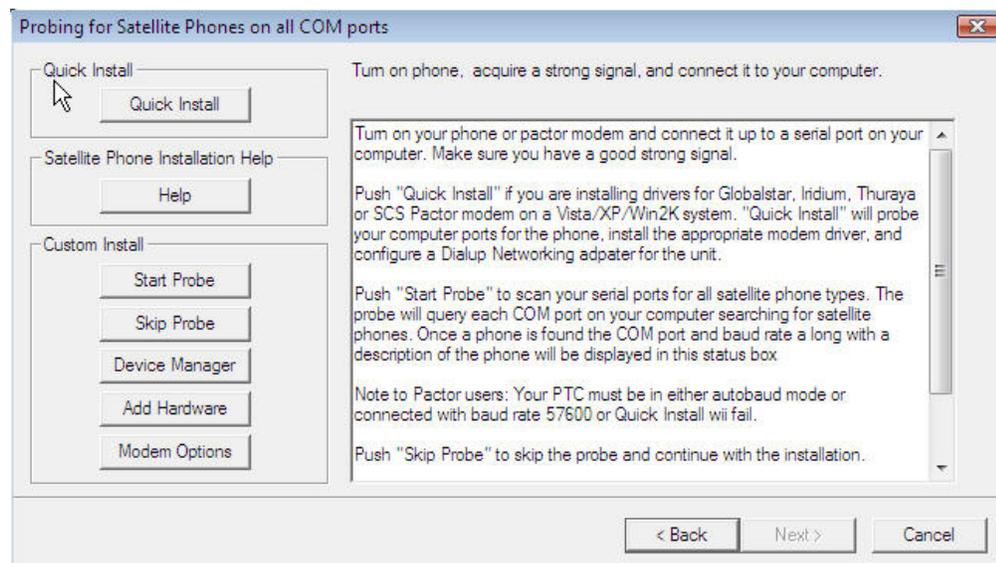
- The installer will begin probing your computer's communication ports for your GSP-1700. This process may take several minutes. The more communication ports on your computer, the longer the duration of comm port probing. Please be patient.

- When the installer finds the GSP-1700 it will ask you to confirm the installation of the modem 'Globalstar GSP-1700 Modem'. Click OK.

- The installer will advise you that the Globalstar GSP-1700 has been successfully installed. Click Next.

- Click Finish . You are now ready to use your GSP-1700 for data connections .

Using the DUN to Connect to Globalstar Data

To Connect To and Dial your Globalstar Phone:

- Click on the Windows Start button and find the Connect To menu selection.
- Select the Connect To menu and left click on the Globalstar Packet Modem menu item.
- Check to see if your Globalstar phone has service.
- Click on the Dial button.
- Notice the face of your GSP-1700 phone. It should immediately register Connecting…
- Once connected, the phone will register as connected and begin logging seconds of connect time.

To Create a Short-cut to your Globalstar Phone Dialer:

- Click on the Windows Start button and find the Connect To menu selection.
- Select the Connect To menu and RIGHT click on the Globalstar Packet Modem menu item.
- Left click on the Create Shortcut item.
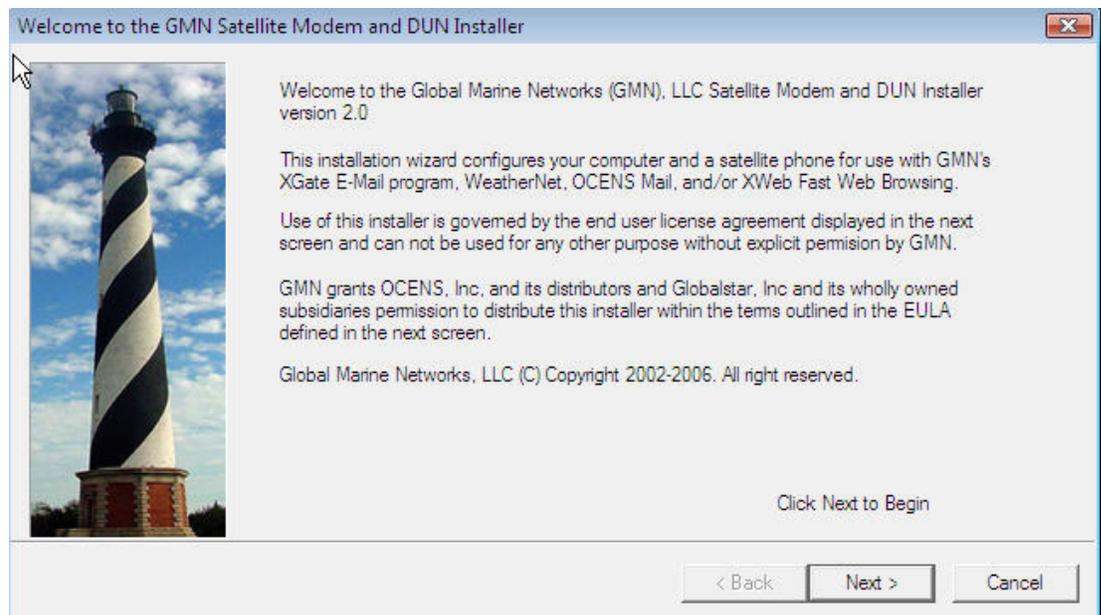- Confirm that Yes it is OK to create the shortcut on your computer desktop.

GSP-1600/2900 for Windows XP/2000

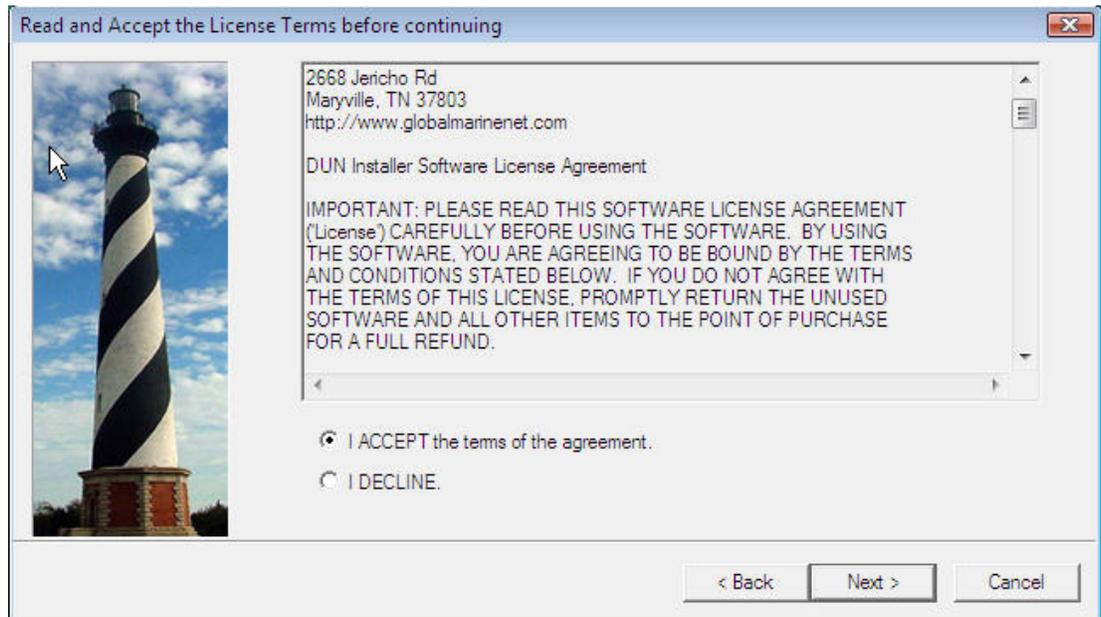## Installing XP/2000 Drivers and DUN for your GSP-1600

- Find and launch the program, Installer.exe, on your computer

NOTE: IF YOU ARE ENTERING THESE INSTRUCTIONS VIA THE 'SATELLITE HELP' BUTTON ON THE QUICK INSTALL PAGE OF THE DUNSETUP PROGRAM, CLICK HERE
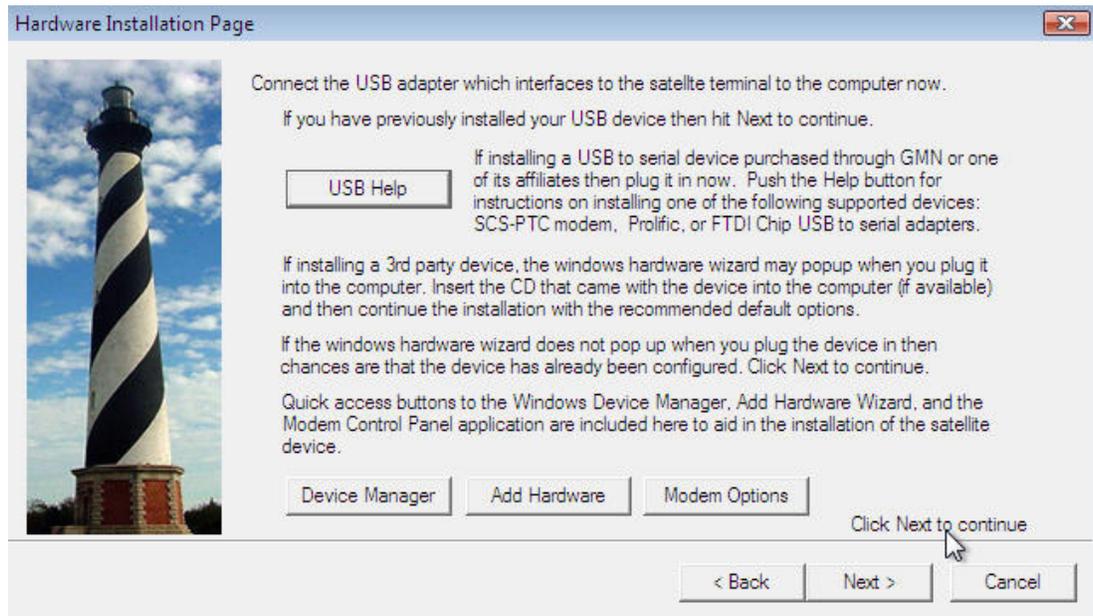
- Click 'Next' to begin your driver install

• Accept the software license to continue the install

• Install any USB-serial adapters required to connect your GSP-1600/2900 to your computer. Click on the USB Help button for assistance in doing so. Click Next once the adapters are installed (or if they have been previously installed).

• Verify your GSP-1600/2900 phone is powered on and is connected to your computer AND you have successfully installed any necessary USB-serial adapters.

If so, select the QUICK INSTALL button.
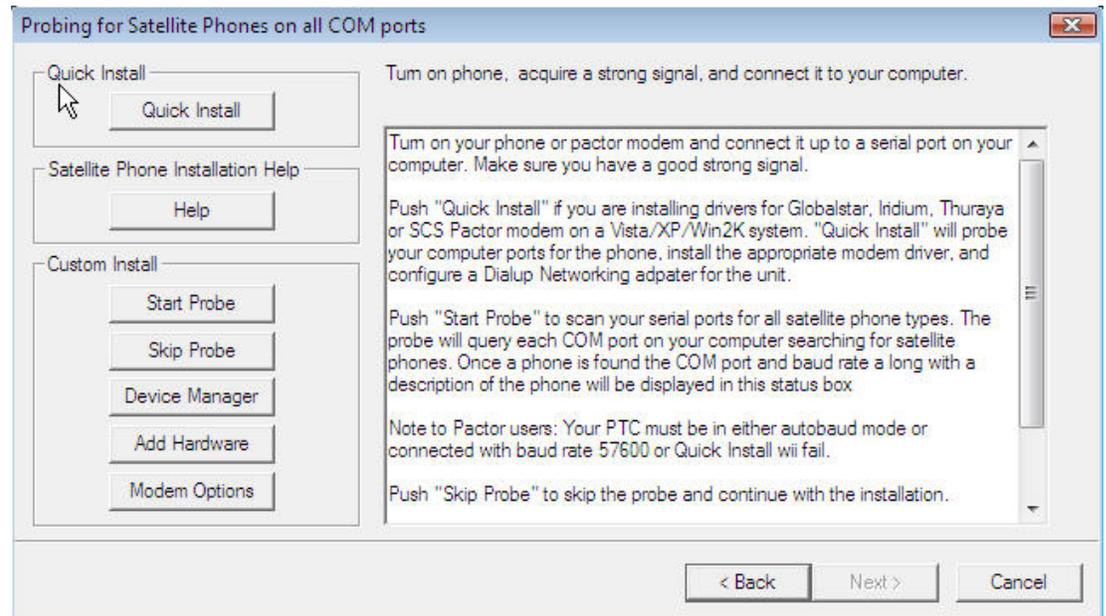
• The installer will begin probing your computer's communication ports for your GSP-1600/2900. This process may take several minutes. The more communication ports on your computer, the longer the duration of comm port probing. Please be patient.
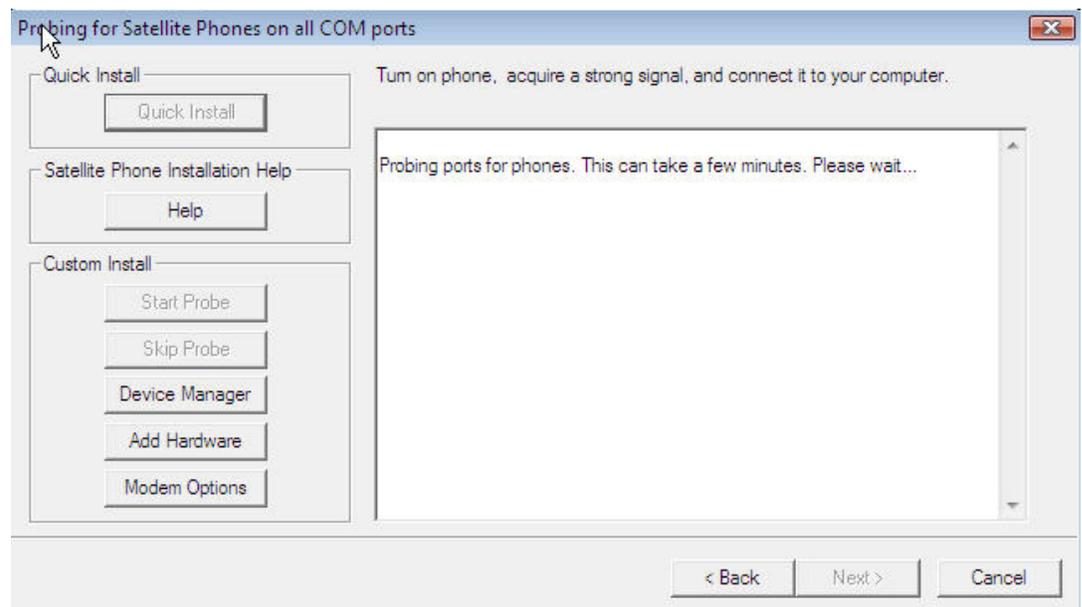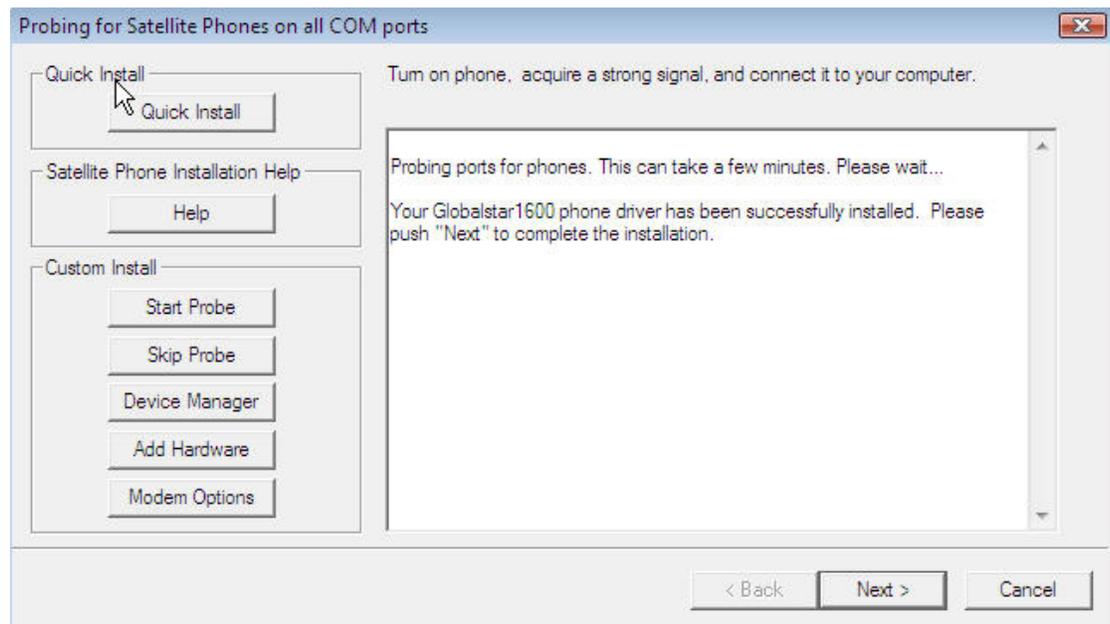
- After a period of time it <u>may</u> post a warning regarding Windows Logo certification.

Select ' Continue Anyway.'

- When the installer finds the GSP-1600/2900 phone it will ask you to confirm the installation. Click OK.

- The installer will advise you that the GSP-1600/2900 connection has been successfully installed. Click Next.

- Click Finish on the next screen. You are now ready to use your GSP-1600-2900 for data connections .

Using the GSP-1600/2900 DUN to Connect to Globalstar Data

To Connect To and Dial your Globalstar Phone:

- Click on the Windows Start button and find the Connect To menu selection.
- Select the Connect To menu and left click on the Globalstar Packet Modem menu item.
- Check to see if your Globalstar phone has service.
- Click on the Dial button.
- Notice the face of your GSP-1600/2900 phone. It should immediately register Connecting…
- Once connected, the phone will register as connected and begin logging seconds of connect time.

To Create a Short-cut to your Globalstar Phone Dialer:

- Click on the Windows Start button and find the Connect To menu selection.
- Select the Connect To menu and RIGHT click on the Globalstar Packet Modem menu item.
- Left click on the Create Shortcut item.
- Confirm that Yes it is OK to create the shortcut on your computer desktop.

Windows Vista

## GSP-1700 for Windows Vista

Creating a Communications Port for your GSP-1700 on Vista

NOTE: IF YOU ARE ENTERING THESE INSTRUCTIONS VIA THE 'SATELLITE HELP' BUTTON ON THE QUICK INSTALL PAGE OF THE Installer PROGRAM, CLICK HERE
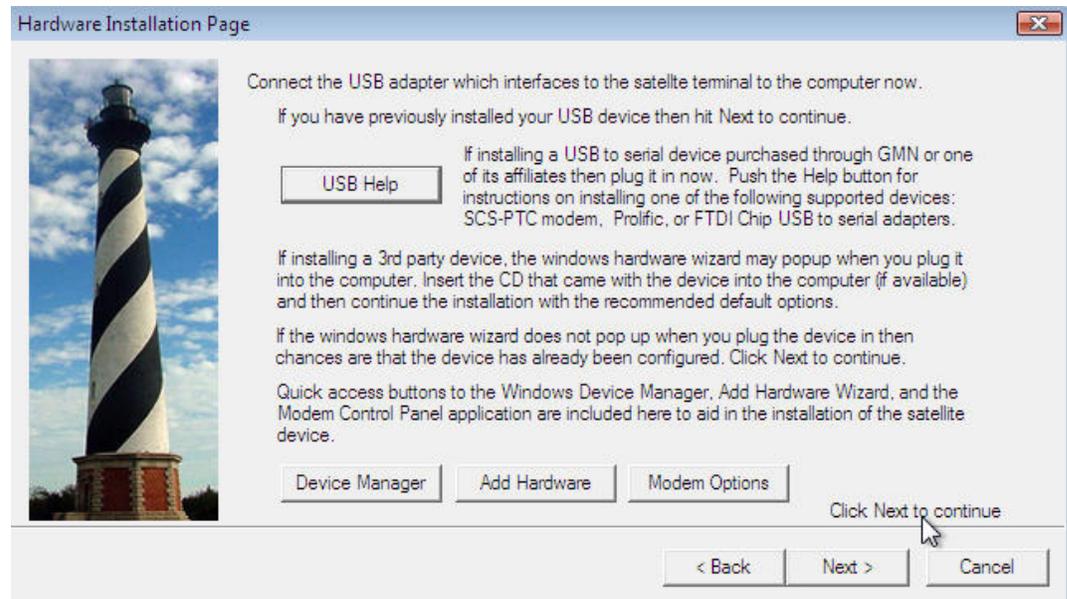
- Download and launch the program, Installer.exe, on your computer

- Click 'Next' to begin your driver install
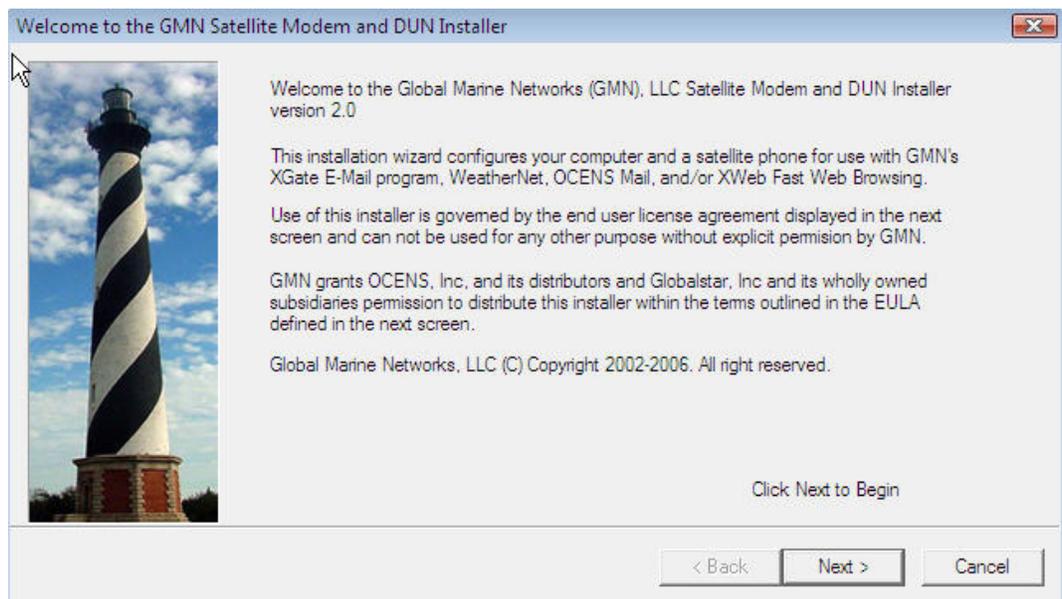
• Accept the software license to continue the install
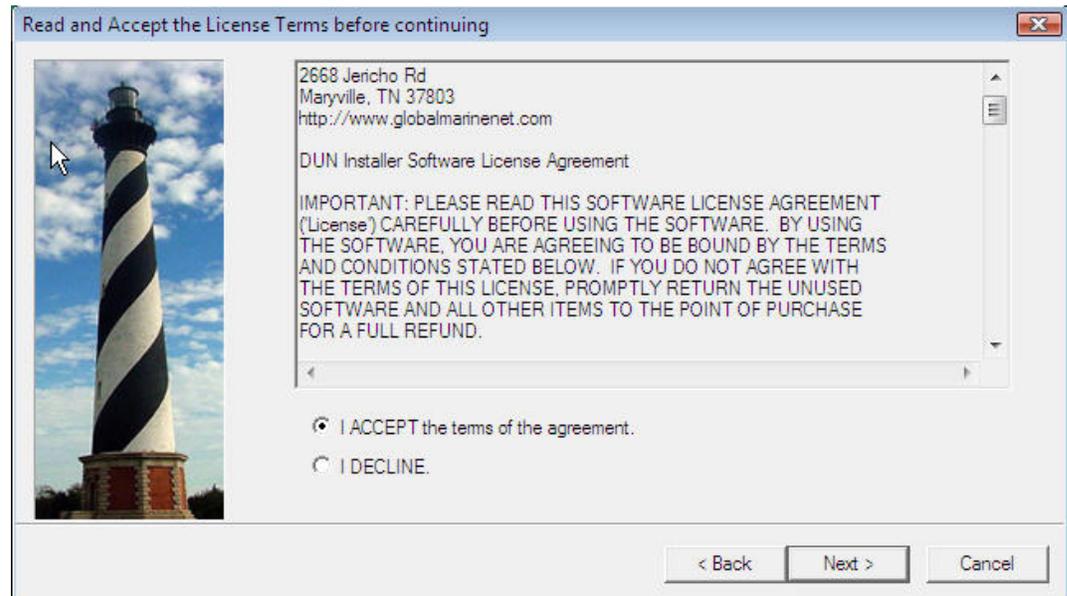
• Click 'Next' on the USB adapter screen (not necessary for install of GSP-1700).

- Connect your GSP-1700 to your computer

- Upon connecting your GSP-1700 to your computer, the Windows Add New Hardware Wizard will appear.

NOTE: If ever you have previously connected your GSP-1700 to your computer and were NOT successful in creating a comm port for it, be sure on this attempt to <u>connect the GSP-1700 to a USB port that is different from that to which it was connected on your first attempt</u>. If you cannot do so, please contact Globalstar Customer Care at 1-877-452-5782.

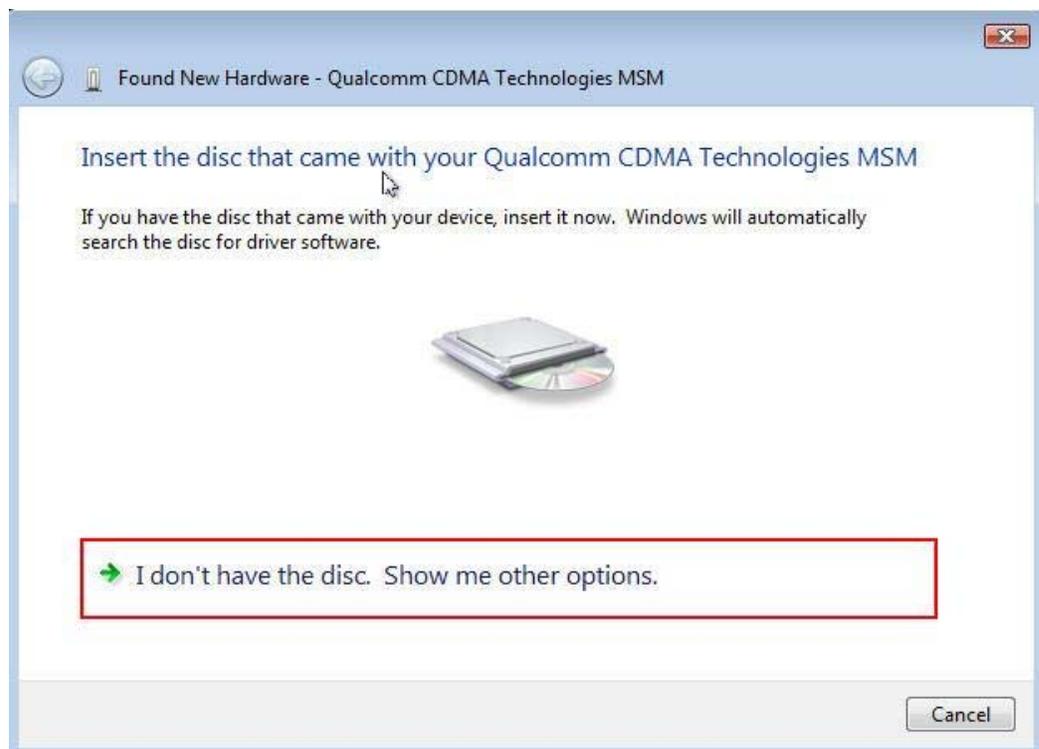- Select '**Locate and install driver software (recommended)**'
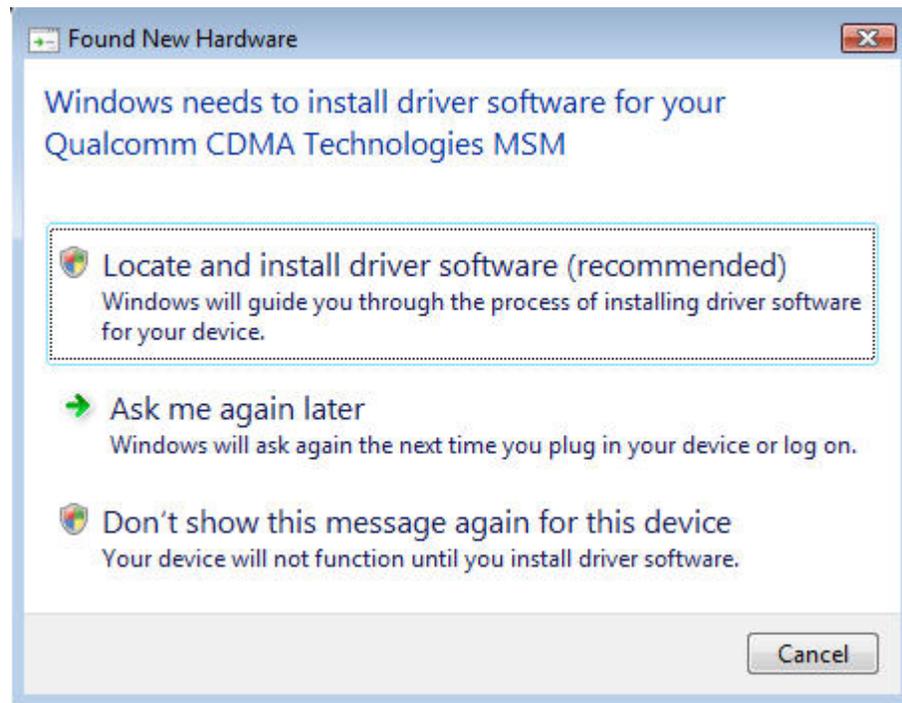
- Select '<u>Continue</u>' if Windows asks you for permission to proceed with the installation.
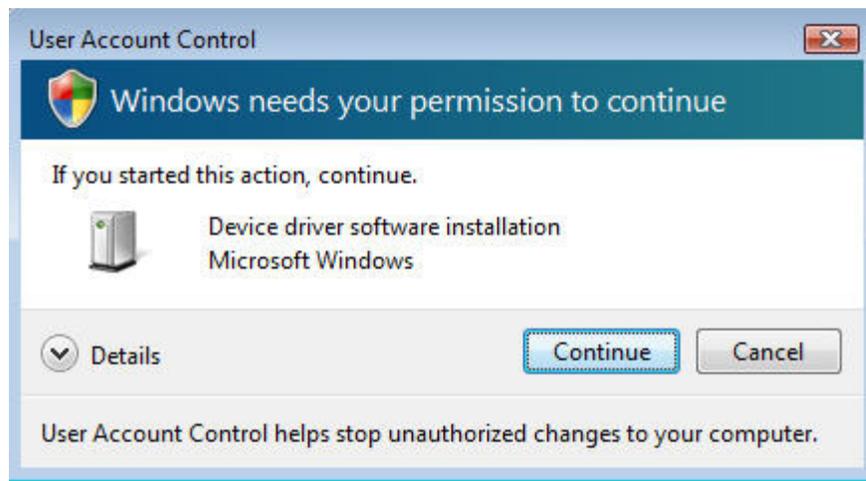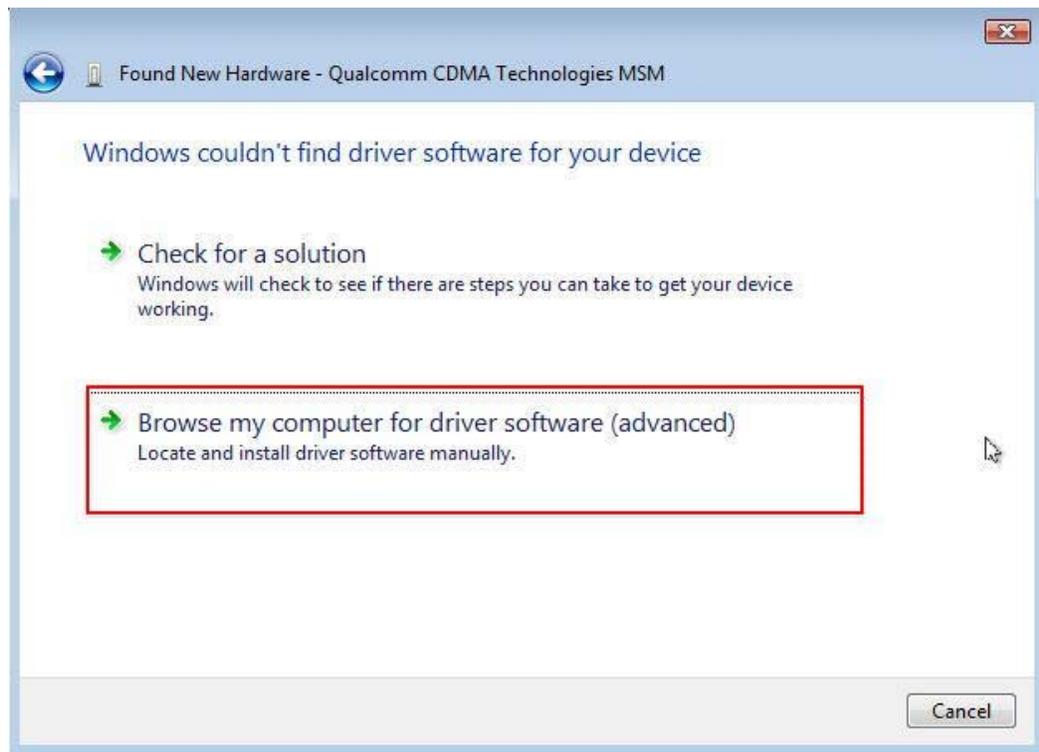

- Windows will ask you for your Installation CD. If you have the Globalstar Data CD, insert this into your computer now.

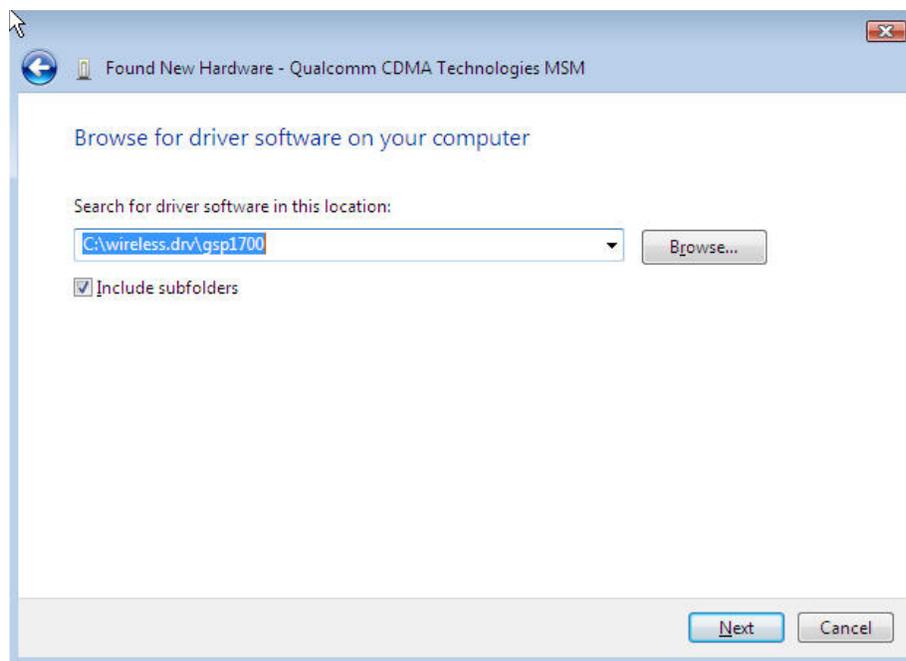If you do not have this CD, select '<u>I don't have the disc. Show me other options</u>'.

• Select 'Browse my computer for driver software (advanced)'.

• Type **c:\wireless.drv\gsp1700** in the Browse box.

Click the Browse button after typing this location.

- Windows will begin searching for instructions it needs to create a communications port for the GSP-1700.

- After a period of time it will post a warning regarding Windows Logo certification.

Select 'Install this driver software anyway.'
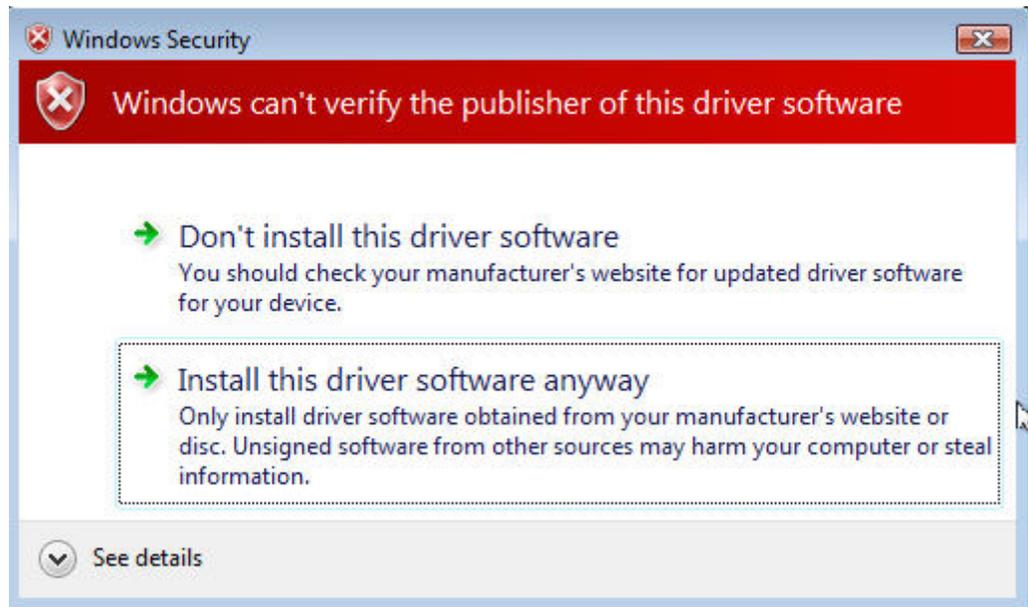
- Select Finish on the next screen to complete the creation of a communications port for your GSP-1700.

- Click on ' Installing Vista Drivers and DUN for your GSP-1700' within this Help file to complete your phone installation.

Installing Vista Drivers and DUN for your GSP-1700

- If you have not done so yet, create a communications port for your GSP-1700 on your computer. **CLICK HERE** for instructions and assistance with creating this comm port.
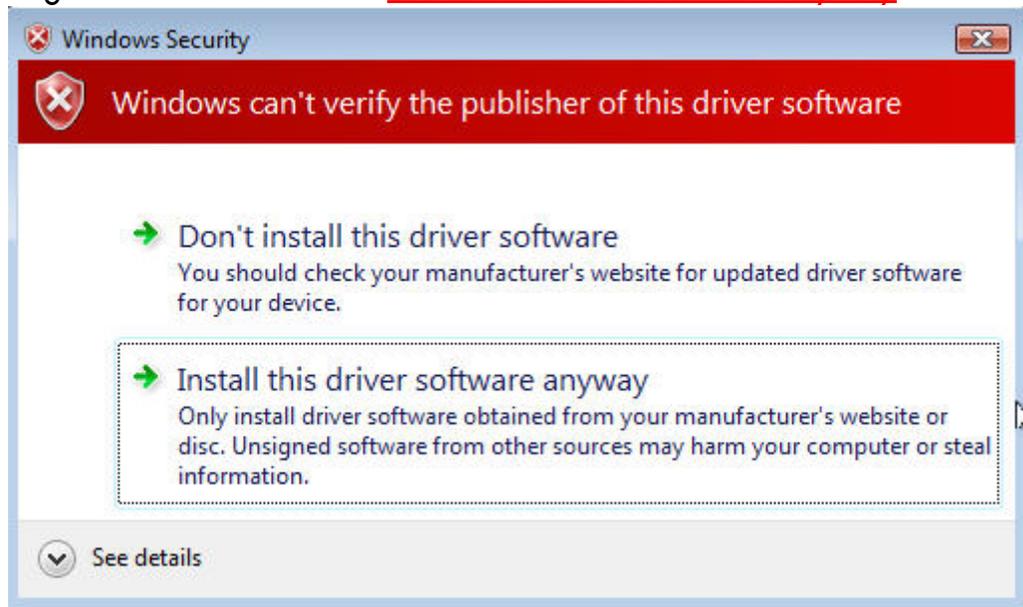
- Verify your GSP-1700 is powered on and connected to your computer. Click 'Next'.

- Select the QUICK INSTALL button.

Probing for Satellite Phones on all COM ports

Turn on phone, acquire a strong signal, and connect it to your computer.

Quick Install

[Quick Install]

Satellite Phone Installation Help

[Help]

Custom Install

[Start Probe]

[Skip Probe]

[Device Manager]

[Add Hardware]

[Modem Options]

Turn on your phone or pactor modem and connect it up to a serial port on your computer. Make sure you have a good strong signal.

Push "Quick Install" if you are installing drivers for Globalstar, Iridium, Thuraya or SCS Pactor modem on a Vista/XP/Win2K system. "Quick Install" will probe your computer ports for the phone, install the appropriate modem driver, and configure a Dialup Networking adpater for the unit.

Push "Start Probe" to scan your serial ports for all satellite phone types. The probe will query each COM port on your computer searching for satellite phones. Once a phone is found the COM port and baud rate a long with a description of the phone will be displayed in this status box

Note to Pactor users: Your PTC must be in either autobaud mode or connected with baud rate 57600 or Quick Install wii fail.

Push "Skip Probe" to skip the probe and continue with the installation.

[< Back] [Next >] [Cancel]

- The installer will begin probing your computer's communication ports for your GSP-1700. This process may take several minutes. The more communication ports on your computer, the longer the duration of comm port probing. Please be patient.

- After a period of time it <u>may</u> post a warning regarding Windows Logo certification. Select '<u>Install this driver software anyway</u>.'

- When the installer finds the GSP-1700 it will ask you to confirm the installation of the modem 'Globalstar GSP-1700 Modem'. Click <u>OK</u>.

- The installer will advise you that the Globalstar GSP-1700 has been successfully installed. Click Next.

- Click Finish . You are now ready to use your GSP-1700 for data connections.

Using the DUN to Connect to Globalstar Data through Vista

To Connect To and Dial your Globalstar Phone:

- Click on the Windows Start button and find the Connect To menu selection.

- Select the Connect To menu and left click on the Globalstar Packet Modem menu item.

- Check to see if your Globalstar phone has service.

- Click on the Connect button at the base of the screen, then click on the Dial button on the next screen.

- Notice the face of your GSP-1700 phone. It should immediately register Connecting…

- Once connected, the phone will register as connected and begin logging seconds of connect time.

To Create a Short-cut to your Globalstar Phone Dialer:

- Click on the Windows Start button and find the Connect To menu selection.

- Select the Connect To menu and RIGHT click on the Globalstar Packet Modem menu item.

- Left click on the Create Shortcut item.

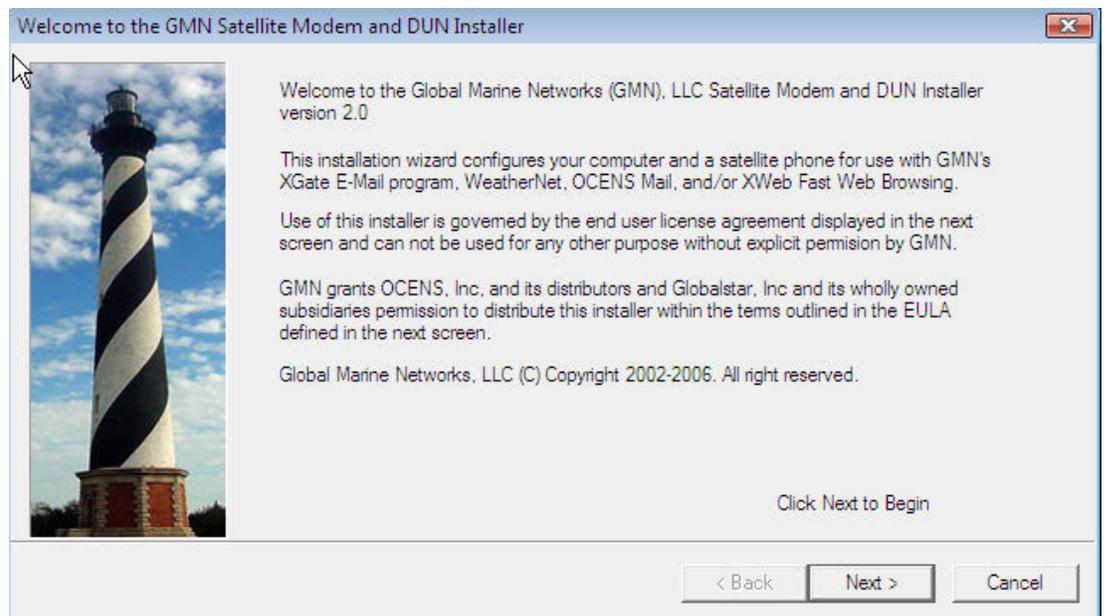- Confirm that Yes it is OK to create the shortcut on your computer desktop.

GSP-1600/2900 for Windows Vista

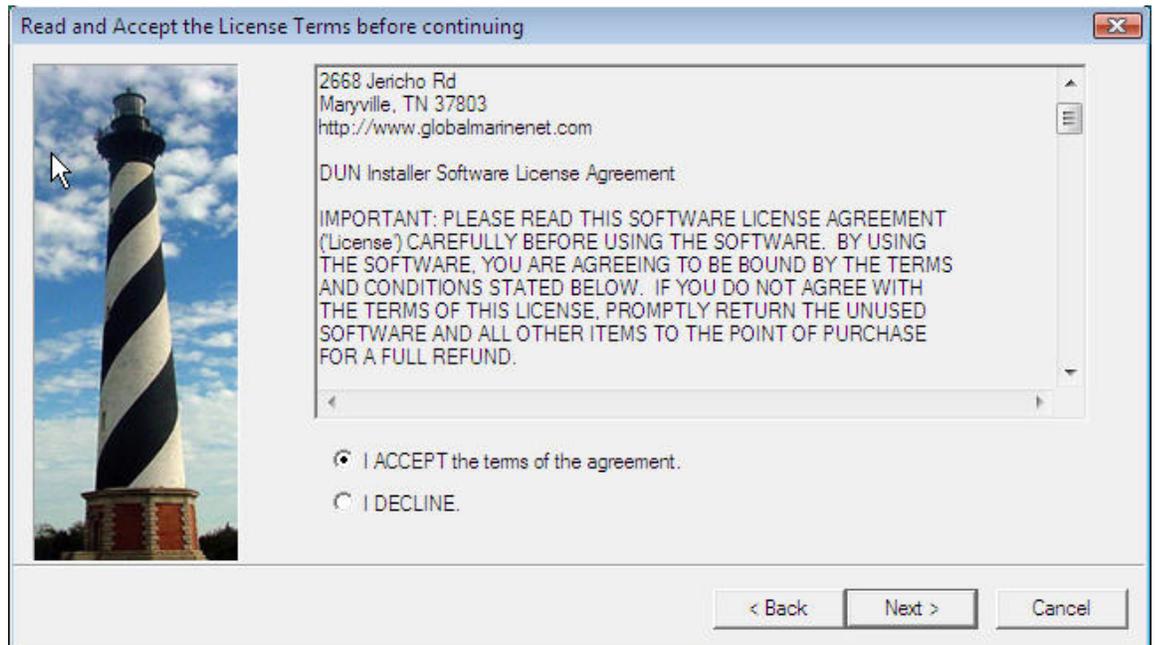## Installing Vista Drivers and DUN for your GSP-1600/2900

- Find and launch the program, Installer.exe, on your computer

NOTE: IF YOU ARE ENTERING THESE INSTRUCTIONS VIA THE 'SATELLITE HELP' BUTTON ON THE QUICK INSTALL PAGE OF THE DUNSETUP PROGRAM, CLICK HERE
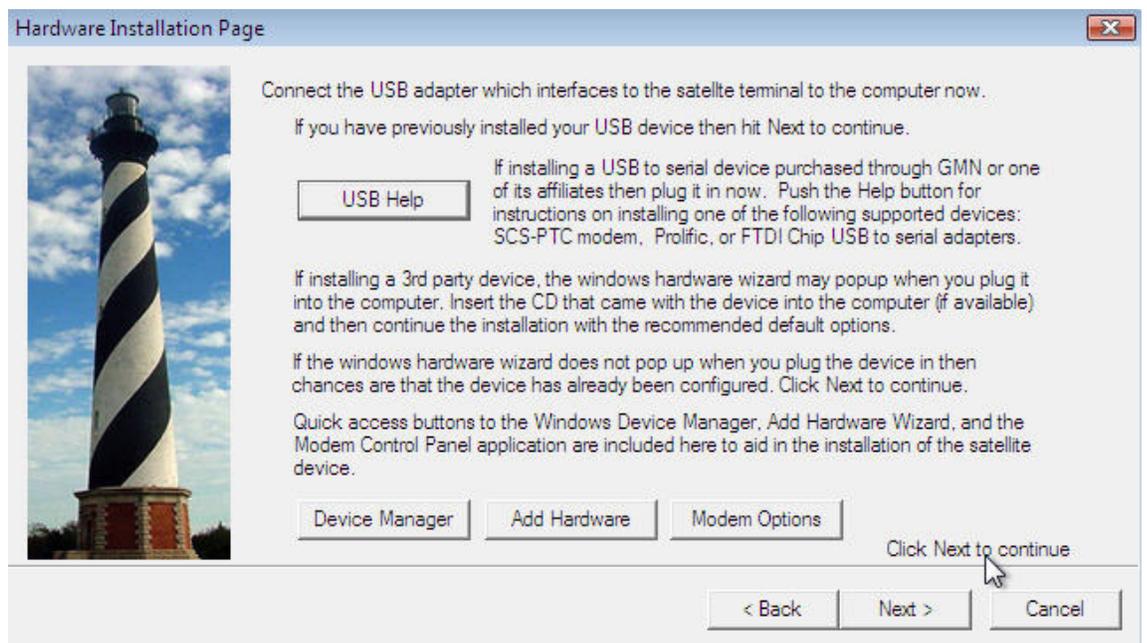
- Click 'Next' to begin your driver install

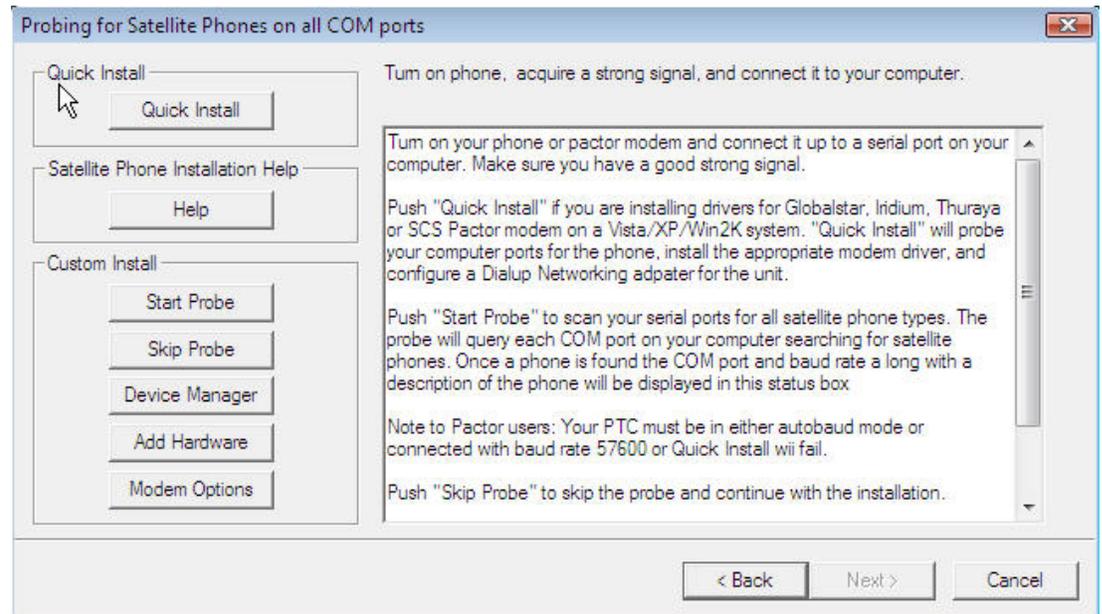- Accept the software license to continue the install

- Install any USB-serial adapters required to connect your GSP-1600/2900 to your computer. Click on the USB Help button for assistance in doing so. Click Next once the adapters are installed (or if they have been previously installed).
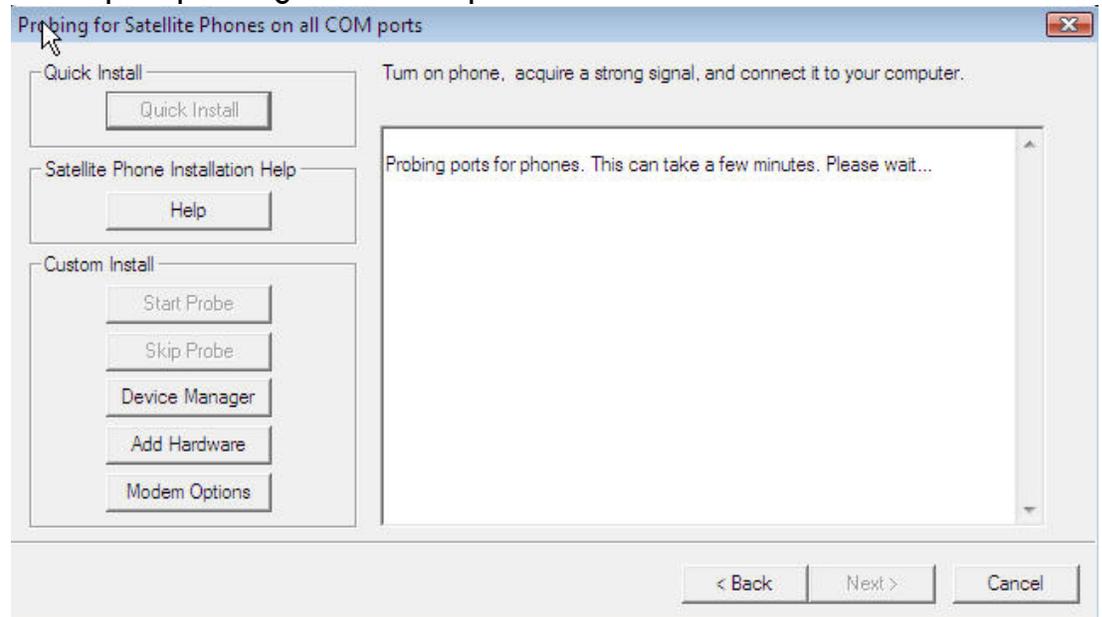
• Verify your GSP-1600/2900 phone is powered on and is connected to your computer AND you have successfully installed your Vista-compatible USB-serial adapter.
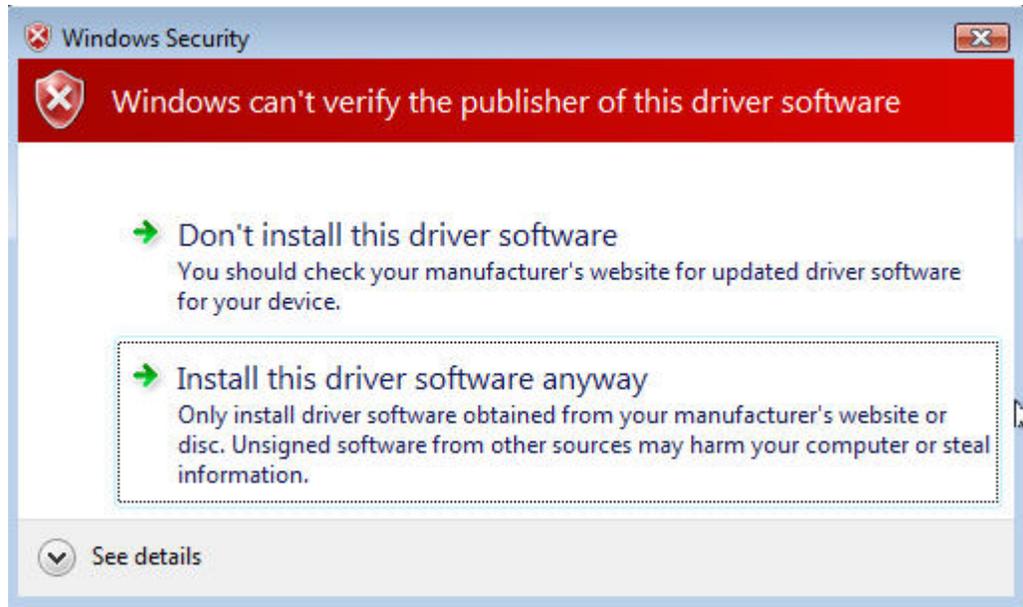
If so, select the QUICK INSTALL button.

• The installer will begin probing your computer's communication ports for your GSP-1600/2900. This process may take several minutes. The more communication ports on your computer, the longer the duration of comm port probing. Please be patient.
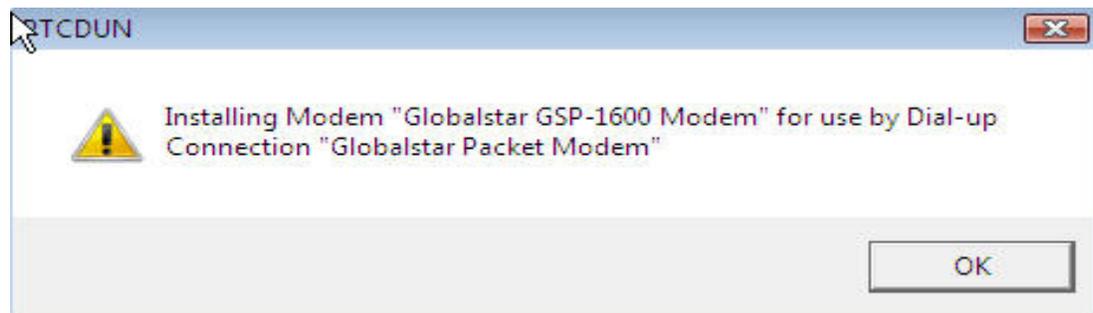
- After a period of time it <u>may</u> post a warning regarding Windows Logo certification.
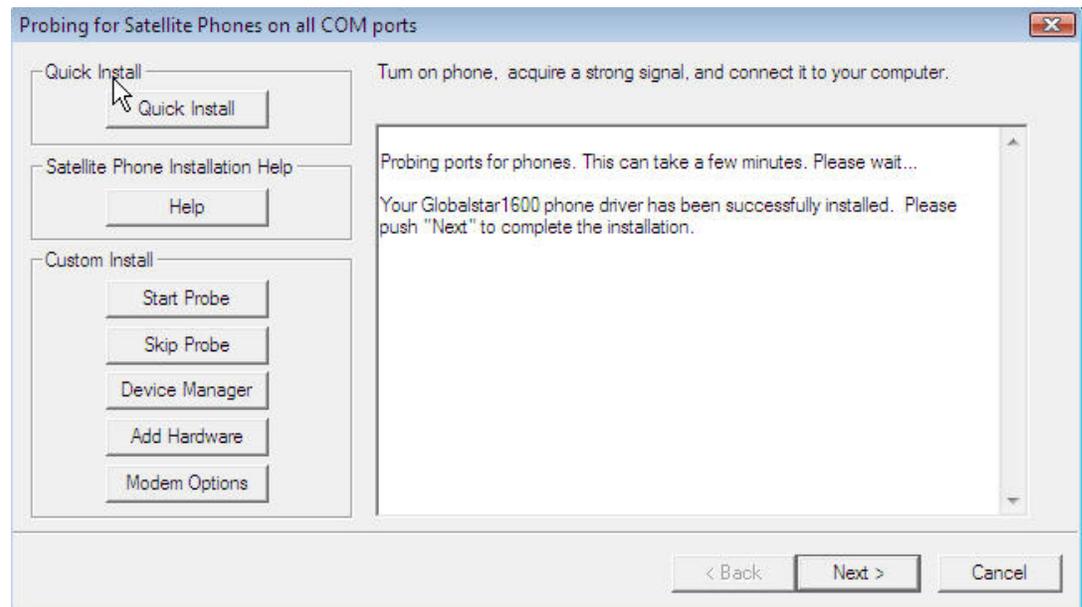
Select '<u>Install this driver software anyway</u>.'

- When the installer finds the GSP-1600/2900 phone it will ask you to confirm the installation. Click <u>OK</u>.

- The installer will advise you that the GSP-1600/2900 connection has been successfully installed. Click <u>Next</u>.

- Click <u>Finish</u> on the next screen. You are now ready to <u>use your GSP-1600/2900 for data connections</u> .

Using the GSP-1600/2900 DUN to Connect to Globalstar Data through Vista

To Connect To and Dial your Globalstar Phone:

- Click on the Windows Start button and find the Connect To menu selection.

- Select the Connect To menu and left click on the Globalstar Packet Modem menu item.

- Check to see if your Globalstar phone has service.

- Click on the Connect button at the base of the screen, then click on the Dial button on the next screen.

- Notice the face of your GSP-1600/2900 phone. It should immediately register Connecting…

- Once connected, the phone will register as connected and begin logging seconds of connect time.

To Create a Short-cut to your Globalstar Phone Dialer:

- Click on the Windows Start button and find the Connect To menu selection.

- Select the Connect To menu and RIGHT click on the Globalstar Packet Modem menu item.

- Left click on the Create Shortcut item.

- Confirm that Yes it is OK to create the shortcut on your computer desktop.